

MDR SERVICE

Managed Detection & Response



Powered by

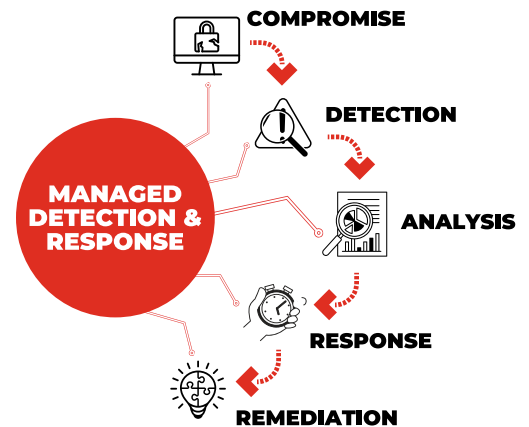


THE SOLUTION

The Acora Managed Detection and Response (MDR) cyber security service assists organisations in detecting, responding to, and mitigating cyber threats by combining advanced technology, human expertise, and proactive threat hunting.

Powered by market-leading detection and response technology from SentinelOne, our 24/7/365 managed service delivers a customised and personal program to your business, handling security alerts, making decisions and sending you reports to keep you fully informed about what is going on in your environment.

By addressing critical challenges related to personnel limitations, access to expertise, advanced threat identification, slow threat detection, and security immaturity, our MDR service plays a crucial role in enhancing an organisation's cyber security posture and minimises potential risks.



KEY SERVICE FEATURES

INVESTIGATION

Determining if any alerts are genuine security incidents or false positives, using data analytics, machine learning, and human investigation to assess threat severity.

REMIEDIATION

Taking action remotely to respond to and mitigate security events within organisation wide networks.

ALERT TRIAGE

Organising and prioritising all security events, ensuring that the most critical threats are addressed promptly.

THREAT HUNTING

Providing proactive threat hunting across organisation wide networks and systems to identify ongoing attacks and address them.

HOW IT WORKS



MDR SERVICE

Managed Detection & Response



Powered by



MDR KEY CAPABILITIES

BROADER SECURITY

MDR goes one step further than endpoint protection, providing network-wide visibility and protection, filling any security gaps across the entire IT environment.

ACCESS TO CYBER PROFESSIONALS

Outsourcing to an MDR service provider overcomes any cyber resource challenges organisations may have. By providing access to a team of skilled cyber security professionals, MDR reduces the need to attract, train and retain internal team members, leaving organisations free to concentrate on their core business operations.

24/7 MONITORING AND RAPID RESPONSE:

MDR's round-the-clock monitoring ensures that potential threats are identified promptly and swiftly responded to, limiting their impact and scope.

MDR KEY BENEFITS

- Increased Visibility
- Real-Time Monitoring
- Advanced Threat Detection
- Improved Compliance
- Reduced Risk
- Faster Response Time
- Cost Savings

WHAT YOU GET

The Acora MDR service enhances an organisation's threat detection, analysis, and response capabilities far beyond EDR:

- 24x7x365 Follow-the-Sun
- Executive Reporting
- Proactive Notifications
- Triage & Event Prioritisation
- Accelerated Threat Resolution
- 2x Faster SLA
- Incident-Driven Threat Hunting
- Case Managers
- Root Cause Analysis
- Digital Forensics & Malware Reversing
- Containment & Eradication
- Post Mortem Consultation

Pushing the boundaries of autonomous technology with best-in-class EDR solutions, SentinelOne is trusted by thousands of organisations worldwide to protect what matters most from cyber attacks.

Representing a holistic approach to endpoint security and providing robust capabilities to detect, investigate and respond to potential threats, SentinelOne is the first-choice partner for Acora customers.

INNOVATIVE. TRUSTED. RECOGNISED.



A Leader in the 2022 Magic Quadrant for Endpoint Protection Platforms



Record Breaking ATT&CK Evaluation

- 100% Protection. 100% Detection
- Top Analytic Coverage, 3 Years Running
- 100% Real-time with Zero Delays



96% of Gartner Peer Insights™

EDR Reviewers Recommend SentinelOne Singularity

